

Tenants

Eviction can cost you more than just losing your apartment!

Eviction can lead to:

- ⇒ loss of deposit
- ⇒ having a poor rental history
- ⇒ reducing your credit score
- ⇒ the hassle of moving (packing, looking for a new apartment)
- ⇒ finding a vehicle to move your belongings, etc.
- ⇒ time away from work or school
- ⇒ save potential court costs,
- ⇒ the cost of setting up a new apartment (deposit, hook-up charges)

Consider the costs and try mediation instead. Work with our trained mediator to keep your apartment and have a better relationship with your landlord.

Landlords

Eviction is a time consuming and costly hassle. Eviction costs include:

- ⇒ court costs
- ⇒ vacant unit
- ⇒ turn over expenses (painting, advertising, and clean-up)

Consider the costs and try mediation instead. Work with our trained mediator to help keep your unit rented and see an improvement in interactions with your tenant.

**Want to
Avoid
Eviction?**

**Try
Mediation!**

**FOR MORE INFORMATION
CALL:**

Fargo Residents

SENDCAA @ 701-232-2452

Clay County Residents

Lakes & Prairies CA @ 218-299-7314

Serving Cass-Clay

Do you have a tenant-landlord dispute that may lead to eviction?

The Cass-Clay Tenant-Landlord Mediation Project can help!

This pilot project provides free, "good faith" mediation of rental disputes between tenants and landlords.

Mediators are trained and focused on finding mutually agreed upon solutions. Both renter and landlord must agree to and be committed to the mediation process. Mediation is available to renters in Fargo, ND or Clay County, Minnesota.

Purpose and Objectives of the Tenant-Landlord Mediation Project:

- To build and strengthen communication between tenants and landlords.
- To reduce evictions by providing a means for tenants and landlords to resolve disputes.
- To educate tenants and landlords about tenant-landlord relationships, rights and responsibilities.

Why mediate?

- **It's voluntary.** No one is obligated to take part in mediation.
- **It's free.** There is no charge for mediation during the pilot stage of the project.
- **It prevents eviction.** Mediation can prevent costly and time consuming evictions.
- **It's confidential.** All mediation sessions are confidential. If information is sought or requested outside of the mediation project staff and volunteers, a release of information will be obtained.

What is mediation? Mediation is a voluntary process in which people with disagreements meet together with a trained, impartial mediator. The mediator listens to both sides and guides the parties in clarifying the conflict, discussing the issues, identifying areas of agreement, developing possible solutions, and writing their own mutually satisfying agreement.

What disputes might mediation resolve? Animal, noise, cleanliness, repairs, security deposits, non-payment of rent, misunderstanding of lease, or non-renewal of lease.

Who is eligible for mediation? The Mediation Pilot Project is for tenants, whose income is considered "low" or "very low". Priority will be given to households where one or more members have a disability. The Mediation Project is not intended for legal or domestic disputes.

What is the Mediation Process?

1. **Request Mediation:** Just complete and submit the [Request for Mediation](#) form.
2. **Eligibility Screening:** Your request will be reviewed for eligibility.
3. **Notification of Other Party:** The other party is notified of your intent to mediate.
4. **Gathering and verification of information:** Each party will complete the [Dispute Summary](#) form. Additional supporting documents and information may be requested if needed.
5. **Review of Requests:** Your information will be reviewed for eligibility.
6. **Agreement to Mediate:** Both parties will be asked to review and sign the [Agreement to Mediate](#) form prior to their mediation session.
7. **Scheduling Mediation:** You will be contacted to set up a time and location for your session.
8. **Mediation:** The mediation session takes about 1 hour. The desired outcome is a mutually agreed upon [Resolution Agreement](#) signed by both tenant and landlord.
9. **Review of Outcomes:** Both parties will be contacted between 30-90 days after the mediation session to determine the status of dispute resolution.

**CALL
TODAY!**

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